

**Winter 2009. INSIDE THIS ISSUE:** Recipes, Stories, CommUnity UPDATES!

## Winter is here!

It is almost Christmas, so I want to first wish everyone a very Merry Christmas and hope it is a relaxing time and you get to see your loved ones during this special time of year. And with Christmas comes a New Year, so don't forget to make those New Year Resolutions! I know it can be hard to keep those promises you make to yourself but if you make 5 resolutions and keep 2, you are still ahead ☺. At Quest, we are continually striving to improve on all that we do and we will be the first to admit that we are always learning. But when it is all said and done we hope we have continued to improve your CommUnities and made life a little better for you.

**Jerry**

### "Adding to your communities!"

In our last newsletter I talked about some vital improvements we wanted to make this year and we did get the most major ones completed. We also did some preventative maintenance. This will help insure we have less or no issues with our systems. As always Larry has done an incredible job at being 3 people in 1 as he tries his best to help everyone. Dan Richie has been helping Quest for years but this year we really appreciate Dan working with us on these major jobs, thanks Dan! Please do me a big favor and thank Larry and Dan for all that they do. With that I have to say many of you do take the time to say thanks. Unfortunately I don't have a good picture of the landscaping Juan and Dan Kline did in the community area of West Gate or outside the mailroom at Sunshine. Juan always has great ideas and loads of talent when it comes to landscaping of any type. As always Juan takes extra care to make West Gate Estates look top notch! We are planning for more beautification projects in 2010 so if you have ideas for us please let us know at the office or put a bug in your manager's ear. Together we will make 2010 the best ever!

## Peggy Honeck

*Customer Relations*

### WINTER WOUNDERLAND!!

No Larry is not Santa Clause and he is NOT for hire!!! Yes he really does get asked ☺. Ok, as long as I'm on a roll, please read your park rules as many are breaking them. And if there is something you don't understand, please call me and I will be happy to explain. Please respect your neighbors and clean up your dog doo doo or you will lose your poochy woochy. And did I say Larry finds cats running loose in the community and using the flower beds and sandboxes as their litter boxes: there is an ordinance against unleashed pets. We have been known to evict an animal or two.

I hope everyone enjoys this Holiday Season with your family and friends.

### MERRY CHRISTMAS TO ALL!!!

This brings me to remind you that our mailing address is:

**Quest Development  
P.O. Box 1453  
Wausau, WI 54402**

Please feel free to call Peggy with any questions at Office hours:  
8:30 am to 3:00 pm 715-675-5370 Or:  
Evenings and weekends:  
715-693-2605(Edgewood Country Estates Community)

**NEW MANAGERS;** We want to welcome Bill and Rita who took over managing Sunshine Estates, Mosinee. They have stepped up to the challenge and helped with a number of projects including the new mailboxes which are now inside. SWEET as Bill would say! How about the sidewalk edging Bill started!!! I am confident Sunshine will look great in 2010 with Bill and Rita at the helm. Please help them by keeping your home sites presentable and let them know if you have suggestions. Cont. on pgs 2 & 3

## Larry Honeck

### *Maintenance/Field Manager*

Hope you all had a good summer. And I really want everyone to have an enjoyable winter but to help make sure how about I go over a few things I did last year. I want to give you a few tips that could save you money or even save your home.

If you have frozen water lines your first remedy might be to stick a heater under the home, please let myself or your manager know so bad things don't happen. You must take certain precautions like knowing where the gas line is and not pointing the heater so it is blowing at the underbelly. Putting the heater all the way under the home is also very dangerous. Never leave the heater unattended and be aware that some fuels burn cleaner than others which can make a big difference on how your home smells inside when you are finished. Hey if your lines are properly protected you can spend your time inside your home when it gets cold!

So you ask how can I make sure my lines are good to go? Well we send a reminder out every fall to check your heat tape and if everyone did that and replaced it, if it was bad, you can almost guarantee you wouldn't have a problem. Of course if you use a good quality heat tape you will get better longevity. I use the foam tubing style insulating wrap and run a band of electrical tape around it every foot or so to keep it from coming off or spreading open. **PLEASE DO NOT** touch the water line while it is connected to our service at the ground. I tell people this all the time and they still do it anyway. This can be very costly to you if you break our service. Better to have me disconnect it first so you can work on it and then call me to reconnect it when you are ready to go. If I break it the company pays for it. We have taken some steps to help avoid this from happening.

Now I can't believe I have to say this but **CLEAN UP AFTER YOUR DOGS!**

Contractors, WPS, customers and myself are stepping in it so from now on if we see you are not taking care of your pets we will know you don't want them and the pet WILL have to go, period.

## COMMUNITY IMPROVEMENTS!



Dale and Dan praying Gene doesn't hit the gas main (orange line under the bucket)!

North Country Estates has a **New Manager**

Dale and new water lines in the south section, horray!!! It has been a long time coming. We want to thank everyone who had to endure the mess as we dug up the roads and yards. Dale wanted to make sure I expressed his sincere appreciation for everyone's patience. I want to personally thank Dale for all of his time and effort. He was gracious enough to use his personal equipment to help out. As everyone knows by now Dale is a super guy and always happy to lend a hand.

We also replaced the last portion of the septic drain field this spring and sectioned it to allow us to turn ON sections and leave others OFF to recover.

Juan and Dan working on the landscaping for the mailroom at Sunshine Estates. Nate finished the drywall inside. Thanks to everyone who helped!



New online for Quest Homes and Quest MH CommUnities! Watch this VIDEO! Share it with others! [www.YouTube.com/watch?v=jkqfizjv0Q4](http://www.YouTube.com/watch?v=jkqfizjv0Q4)  
PLEASE GIVE US YOUR FEEDBACK!

### **SNOW PLOWING**

Snow plowing can be a touchy issue. I have been plowing Sunshine Estates and Edgewood and West Gate Estates for years so I know the complaints many people have. Some of them I can help with and others are impossible to solve. I talk with the other managers and contractors, to come up with solutions, but let me tell you it is impossible to please everyone so I and the other managers do our best. One of the biggest complaints is that we plow snow in your driveways. If you ask anyone in the city or out of town if the plow comes back and cleans out their driveway they'll say are you crazy, of course not. One possibility is to find someone in your community who would like to shovel for you for a few bucks. Kids usually love to make a little money. Maybe your manager can help put the shoveler and shovelee together.

I think I have mentioned this in the past but as a courtesy I'd like to say it again. That is we have a never-ending workload. I have 10 communities to take care of. I do work hard to get to everyone who has a problem in 48 hrs unless it is something that can wait. For some reason people call, make an appointment then aren't home or leave a note on the door saying they are not going to be home instead of having the respect to call ahead and tell me. So I put other people off, took the time to get things together for this job, made sure I have an extra person to help when needed and when I get to the home I can't do the work. Now what do I do with the jobs I have scheduled the rest of the week? I think it is only fair that I keep on schedule and put that person at the end of the list again. This can take me a week or two to get back again, work permitting.

### ***Managers Continued:***

We want to also welcome Bob and Dawn who recently took over managing Apple Grove Estates. Bob has a broad experience which will be a great asset. Please take a minute and introduce yourself. Bob and Dawn are eager to get to know everyone.

### ***Inspirational Saying:***

**Yesterday is history. Tomorrow is a mystery. And today? Today is a gift that's why they call it the present. ~ Anonymous**

\*\*\*\*\*RECIPE\*\*\*\*\*

### ***SURPRISE-FILLED COOKIES***

*You Will Need:*

**2 ½ cups all-purpose flour**  
**½ tsp baking powder**  
**2 sticks (1 cup) salted butter, softened**  
**1 cup granulated sugar**  
**1 large egg**  
**2 tsp vanilla extract**  
**1 cup fruit jam**

### **Directions:**

-Preheat oven to 300° F.  
-In medium bowl, combine flour and baking powder. Mix well with a wire whisk. Set aside.  
-In another medium bowl with an electric mixer, cream butter and sugar. Add egg and vanilla, and beat on medium until smooth. -- Add the flour mixture and blend at low speed until thoroughly combined. Dough will be firm.  
-Scoop tablespoonfuls of dough, roll into 1-inch—diameter balls, and place on ungreased baking sheets, 1 inch apart. With the small end of a melon baller, scoop out the center of the dough balls, do not scoop all the way through the cookie. Place ½ teaspoon of jam in the center of each dough ball. Place scooped-out dough back into mixing bowl to use to form more cookies.  
-Bake 22 to 24 minutes or until golden brown. Transfer to a cool flat surface.  
Yield: About 4 dozen

## ***Lisa Hoganson***

### ***Sales and Marketing Manager***

Happy Holidays All! If you see a new face around Quest or showing houses that would be **Julie Spaulding**. She has the roll of listing and sales agent. We are excited to have Julie who has years of experience in manufacturing housing.

We are fortunate in WI to have a great MH Housing Association who fights for our rights as land leased communities and manufactured housing. They not only represent you and I at the state level but nationally as well. They are a great resource too and you can get more information by logging onto [www.housingalliance.us](http://www.housingalliance.us) and searching the buyer tab.

Did you hear about the **2009 Housing Tax Credit?** You can get up to \$8,000 toward your purchase of a home (including Manufactured Homes) for 1<sup>st</sup> time homebuyers! You can go to [www.manufacturedhousing.org](http://www.manufacturedhousing.org) and click on the link for 2009 Housing Tax Credit. You can get a lot of great information from this site as it is our National Manufactured Housing Industry Association.

### **Feature Home For Sale**



Sunshine Estates #205, 3 bdrm 2 bath  
16X80

**MERRY CHRISTMAS  
&  
HAPPY NEW YEAR!**

### **Some recent referrals from residents are:**

Jessie Sadenwasser referred by Jeanne Jetty (Webb); Richard Bergs referred by Nate and Kim Anderson (Sunshine Estates), Joe and Michelle Kaminski referred by Bill and Rita Jacob (Sunshine Estates), Dale Saal referred by Jeremy Somers (North Country Estates), Timothy and Otilia Geisen referred by Terry Geisen (North Country Estates), Craig and Romona Stieber referred by Heather Jirgl (West Gate Estates). **Thank You!**

Please send me people you know who are looking for a great place to live so I can help them and repay you for the referral!

**Everyone wins** when new people buy a Quest Home or move into a Quest MH Community! Call me at 574-8004.  
**(877) NO-BANKS**

## **Welcome Corner**

At Quest Development, Inc. we are always excited to welcome new residents in to our communities. We hope everyone takes the time to say "hello" and offer a helping hand when necessary as moving can be stressful. *Working together, we can make Quest Homes and your CommUnities better and better!*

## **Can you SEE the fawn?**



**Merry Christmas to all  
and a Happy New Year!!!**